REMOTE DVR INSTRUCTIONS – ANDROID or APPLE OPERATING SYSTEM

How to Get Started:

1. First, download the MediaShower app. On the Android operating system, go to "Play Store." On the Apple operating system, go to "App Store."

2. Type in Mediaroom – RDVR by Tech Mahindra Ltd and download

3. Once the app is installed, open it and the first screen you will see is the Initial Setup where it states "Please provide configuration details." Push "OK" on this screen

4. Your User Account will be available on your TV by choosing the "Menu," then "Applications," then "Manage STB." It is the 8-digit number. If you cannot access your 8-digit account ID, you can always call 715-421-6085 and a member of our friendly support team will be able to assist you.

5. The Password defaults to 1234

6. The Service URL is http://rdvr.solarus.net/mobile

   a. You must put http:// at the beginning or it will not authenticate

7. Press "OK" after filling in all of the blanks and the service will authenticate.

8. If it is successful, you will get logged in successfully!

9. If it is not successful, you will need to try again.

How to Use:

1. The button that looks like a cog in upper right hand corner shows your account settings. You should only need to access this if the web address or password changes.

2. The button that looks like a file drawer in upper right hand corner shows the DVR information. It shows Disk Space on DVR (total capacity and available space), Search (allowing you to search for a program by title or people), and Settings (taking you back into account settings).

3. The Guide button brings up all channels and allows you to find programming through the guide for the current date.

4. The Upcoming button allows you to select an upcoming date in the upper left hand corner and view guide information.

5. The Scheduled button shows what channels have scheduled recordings set up. It will only list channels with future recordings.

6. The Recorded button shows all channels with recordings. It will only list channels with recordings on them.

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